EFIS - View Data Requests & Data Request Responses

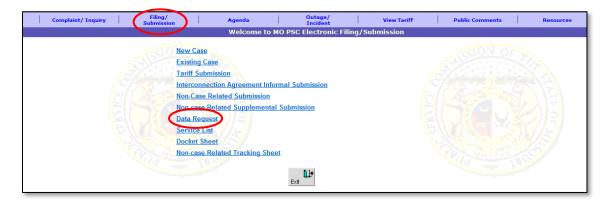
Data Requests and Data Request Responses can be viewed by the groups and individuals listed below.

- 1. Public Service Commission (PSC) Staff
- 2. Office of the Public Counsel (OPC) Staff
- 3. The individual who generated the Data Request
- 4. The individual who the Request was sent to
- 5. Any individuals who were copied on the request
- 6. Attorneys on the certified service list for the case
- 7. Anyone listed as a Data Request Contact for the company

To view a Data Request or a Data Request Response from EFIS, the user must log on to EFIS.

Viewing Option 1 - Viewing Data Requests from the Data Request Log

- 1. From the Welcome screen, click the 'Filing/Submission' menu option
- 2. Select the 'Data Request' link to continue to the Data Requests screen.



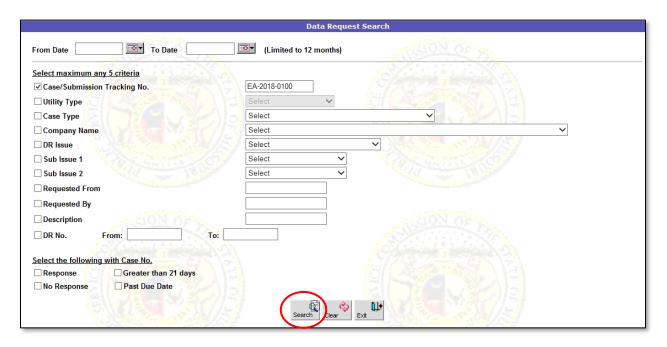
3. From the 'Data Requests' screen, select the '**Search**' link to continue to the *Data Request Search* screen.



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On the Data Request Search screen, complete the following steps.

- 4. Select the check box in front of the criteria needed and input or select from the drop-down lists the criteria.
 - The user can select up to 5 criteria to search. Enter as much criteria as possible to narrow the search.
- 5. Click the 'Search' button.



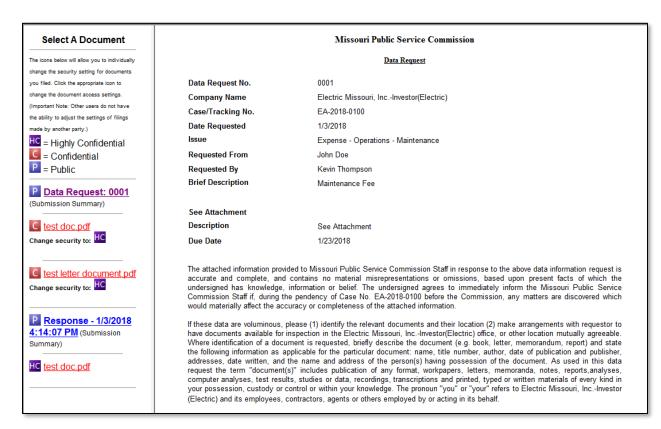
- 6. Select and click the 'DR No.' to open the Electronic Document window.
 - The Electronic Document window must be expanded for viewing.



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On the Electronic Document screen:

- 7. A split screen window will open.
- 8. The right side of the window is called the Submission Summary page. All case filings with the exception of Commission Orders and Notices will have a submission summary page. The submission summary page is a summary of the submission details. It displays the information that was inputted into the submission screen. The submission summary page also captures the date and time the submission was filed into EFIS.
- 9. The left side of the window is the Attachment Window. It contains links to all document attachments uploaded for the submission.
- 10. The security designation for the document will be displayed to the left or in front of the document's filename.
 - The document names are determined by the filers. The system does not name the documents.
- 11. To view a document, click the document link.
- 12. Depending on the user's browser settings, the document may open in a new window or in the window where the Submission Summary page had previously been displayed.
- Documents can easily be saved/downloaded by right-clicking the document link and selecting 'Save target as...'.
- 14. For Commission Orders and Notices, the document will open without a submission summary.
- 15. The user who made the submission has the ability to change the security level of a document to a higher security level within 14 days of the submission. Security levels can only be increased. After 14 days, security changes can only be made by the Data Center or Helpdesk. To update the security level, click the appropriate icon next to the 'Change security to:' option displayed below the document link.



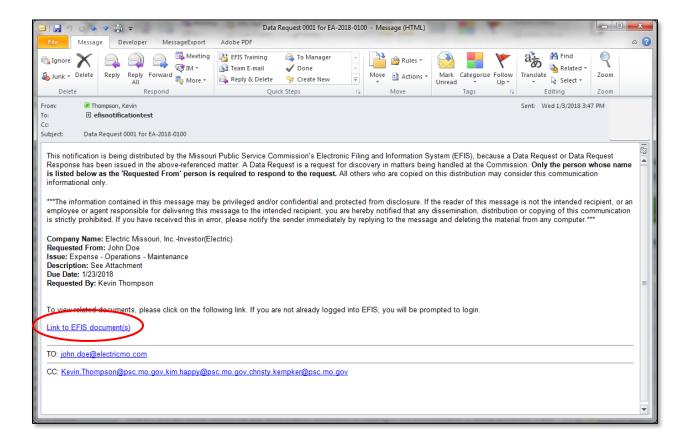
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Viewing Option 2 - Viewing Data Requests from E-mail Links

Below is a sample of an emailed 'Data Request.'

Note: The user may be prompted to log on to EFIS if they have timed out when attempting to view the Data Request link.

To view the 'Data Request' and 'Data Request Responses' through the emailed document links, click the 'Link to EFIS document(s)' link.



For additional assistance, please contact the Data Center at 573-751-7496 or dcsupport @psc.mo.gov.